

Thank You for Your Time

April 1, 2011

Dr. Seldon Heer
Hear Hair Clinic, Inc.
29 Spring Street
Venice Beach, CA 90291

Dear Dr. Heer:

Thank you again for your time during my monitoring visit to your site on March 20, 2011, for study HSP03. I also enjoyed spending time with Sally, your new study coordinator. By the way, do you happen to know how I can contact Amy, Susan and Terri? I still have a few minor points about the study to clear up with them.

As we would have discussed at our end-of-visit meeting had you not been called away for an important medical symposium at the Shady Glen CC, I would be grateful if you could attend to the following loose ends before my next visit, on June 5, 2011:

- Have you been able to locate the key to the drug storage cabinet? I know it's a nuisance, but perhaps you could have yet another one made, since the key fairy is always dropping by at the most inconvenient times.
- Please bring the source documents for subjects 14 through 22 back to the clinic. I know you wanted to examine them to make sure they are perfectimoximo during a quiet time on the Honorarium. Thank you the sailing invite, but I must confess that I would feel "at sea" monitoring the documents at sea.
- I helped Sally prepare notes to file that clarify your "Louis Pasteur" signature on the microbiology lab reports for subjects 22, 24 and 27. You really had me going there for a while. I know management types can be stuffy, but please sign future documents with your own name (see above).
- Tricking Sally with the disappearing ink pen is a really, really funny joke, but the regulations do seem to require re-entering the data with a regular, boring old pen.
- It appears that JH and JPH (subject numbers 29 and 35) are the same person, although it is conceivable, as you say, that they are identical twins with similar names. Is it at all possible that you enrolled someone twice in the study? You may recall our discussion about the very nice gentleman in study HSP02 last year.
- I double-checked with the medical director about whether it would be possible to enroll Liam in the study. Although his height and weight do qualify, the answer is unfortunately "no" because of the problem with him being an Irish wolfhound. In any case, the eligibility criteria do not allow the use of dog years.
- Please hang onto any unused control drug until we collect it at the end of the study. You are absolutely right that incinerating pharmaceutical-grade pharmaceuticals is like burning money when they would fetch a pretty penny at the flea market.

I also want to express my gratitude to you for reawakened my dream of opening a cupcake and yogurt shop in Bhutan. We may also stock a selection of breakfast cereals.

Thank you again,

[Signature illegible]

Author

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